

## Assign and track a task

In addition to tasks that you create for yourself, you can also create and assign tasks to other people. You can review the progress of assigned tasks with the **% Complete** box which either you or the recipient can update when they send you an assigned task status report.

## About assigning tasks

After you create a task and assign it to someone, you might want status reports and updates on the progress of the task. Also, if the person to whom you assign the task declines it, you can reassign the task to someone else.

To assign a task, you first create the task, and then send it as a task request to someone. The person who receives the task request becomes the temporary owner of the task. This person can decline the task, accept the task, or assign the task to someone else. If the task is declined, it is returned to you.

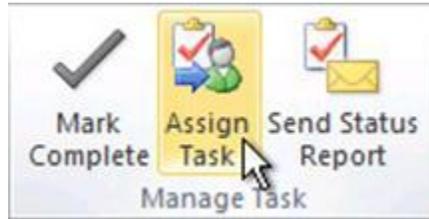
**Note** Even though a declined task is returned to you, the task remains owned by the recipient until you reclaim ownership by returning the task to your own task list.

If the recipient accepts the task, that person becomes its permanent owner. If that person later assigns the task to someone else, the new assignee becomes the owner. The owner is the only person who can make changes to the task. When an owner updates a task, all copies of the task — the copy with the person who originally sent the task request, and all copies with all other prior owners of the task — are updated. When the owner completes the task, a status report is automatically sent to the person who originally assigned the task, all other prior owners, and anyone else who requested a report.

**Note** If you assign a task to more than one person at a time, you cannot keep an updated copy of that task in your task list. Therefore, to assign a project that involves more than one person and track its progress in Outlook, divide the project into separate tasks and assign each task individually. For example, to track a report to be written by three writers, create three separate tasks named Write Report: Writer 1, Write Report: Writer 2, and Write Report: Writer 3, and assign each individual task to the appropriate writer.

## Assign a task to someone

1. Create a new task or open an existing task.
2. On the **Task** tab, in the **Manage Task** group, click **Assign Task**.



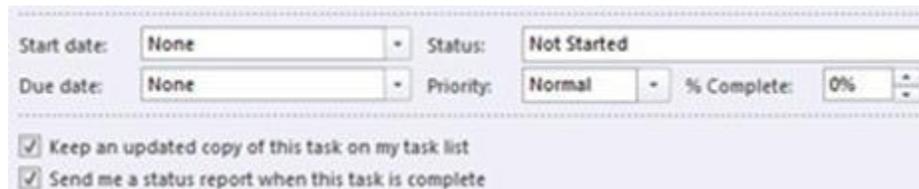
3. In the **To** box, enter the name or e-mail address of the person to whom you want to assign the task.

To select the name from a list, click the **To** button.

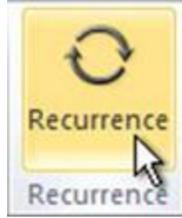
4. In the **Subject** box, type a name for the task.

**Note** For an existing task, the task name appears in the **Subject** box.

5. Enter the **Start date** and **Due date**.

A screenshot of a task configuration dialog box. It features several input fields and checkboxes. The 'Start date' field is set to 'None', and the 'Due date' field is also set to 'None'. The 'Status' field is set to 'Not Started', and the 'Priority' field is set to 'Normal'. The '% Complete' field is set to '0%'. There are two checkboxes at the bottom: 'Keep an updated copy of this task on my task list' and 'Send me a status report when this task is complete', both of which are checked.

6. In the **Priority** list, you can change **Normal** to **High** or **Low** if you want.
7. Select or clear the **Keep an updated copy of this task on my task list** check box and the **Send me a status report when this task is complete** check box.
8. If you want the task to repeat, on the **Task** tab, in the **Recurrence** group, click **Recurrence**, select the options that you want, and then click **OK**.



9. In the body of the recurring task, type any information that you want to include about the task.
10. Click **Send** .

**Note** If you assign a recurring task, a copy of the task remains in your task list, but it never updates. If you select the **Send me a status report when this task is complete** check box, you receive status reports for each completed occurrence of the task.

## Forward a task to someone else to track

1. Open the task that you want to send.
2. On the **Task** tab, in the **Actions** group, click **Forward**.

**Keyboard shortcut** To forward a task, press CTRL+F.

3. Enter recipient names or e-mail addresses in the **To** and **Cc** boxes.
4. In the body of the task, type any message that you want to include. To send more than one task, drag the additional tasks from the task list to the body of the task that you are forwarding.
5. Click **Send** .

## Reclaim a declined task assignment

1. Open the e-mail message that contains the task request. This message is usually in your **Sent Items** folder.
2. On the **Task** tab, in the **Manage Task** group, click **Return to Task List**.

You can also reclaim the task from the declined task message. Open the message and then in the **Manage Task** group, click **Return to Task List**.

## Track tasks that you have assigned

There are three ways to track the tasks that you have assigned to other people:

- **Automatically keep copies of tasks that you assign, and receive automated status reports**

1. Click the **File** tab.
2. Click **Options**.
3. Click **Tasks**.
4. Under **Task options**, select the **Keep my task list updated with copies of tasks I assign to other people** check box.
5. Select the **Send status report when I complete an assigned task** check box.

- **View tasks that you have assigned to others**

1. In the Navigation Pane, click **Tasks**.
2. On the **View** tab, in the **Current View** group, click **Change View**, and then click **Assigned**.

- **View the list of people who receive updated copies of an assigned task**

1. Open the assigned task for which you want to view the list.
2. On the **Task** tab, in the **Show** group, click **Details** to view the names in the **Update list** box.

## Accept or decline a task assignment

1. Open the task request and on the **Task** tab, in the **Respond** group, click **Accept** or **Decline**.

**Tip** In the Reading Pane, you can click **Accept** or **Decline**.

- Do one of the following:
  - Click **Edit the response before sending**, type your comment in the message, and then click **Send**.
  - Click **Send the response now**.

## Send a status report or a comment about a task assignment

1. Open the task for which you want to send a status report or comment.
2. Make sure that the **Status** and % **Complete** is current.

3. On the **Task** tab, in the **Manage Task** group, click **Send Status Report**.
4. Enter recipient names or e-mail addresses in the **To** and **Cc** boxes.
5. In the body of the message, type any information that you want to include in the status report.
6. Click **Send** .

<http://office.microsoft.com/en-us/outlook-help/create-and-track-assigned-tasks-HA010355069.aspx>